OUR PROGRAM

Our comprehensive hematology/oncology program is devoted to delivering state-of-the-art treatments for blood diseases and cancer. Medical oncology is the specialty dedicated to the medical management of patients with cancer, while hematology addresses blood disorders. Our team of over 130 professionals in our various offices provides highly specialized care for patients with cancer and blood disorders. All of our doctors are highly trained specialists. We have cared for over 35,000 patients over the past 21 years, making our team one of the largest and most experienced in the country. Our team is committed to addressing the special needs and concerns of patients and families facing the diagnosis of cancer or blood disorders.

YOUR APPOINTMENTS

Most office visits take place Monday through Friday from 8:30 a.m. to 5:00 p.m. After hours and weekend appointments are available according to patients' needs. All visits should be scheduled; however, there is always a physician available during office hours if an emergency arises. Our office phones are answered 24 hours a day. Please call the regular office number to reach us. The answering service will locate the doctor on call.

INFORMATION ABOUT CANCER AND BLOOD DISORDERS

Our staff is available to talk with you and provide educational materials related to your particular disease and treatment. We encourage patients to ask the nurses or doctor for any additional information or materials that may relate to a specific illness. Our patient education booklet provides very useful information; ask your nurse or doctor for it!

TREATMENTS

Treatment programs often include combinations of surgery, radiation therapy, chemotherapy, antibodies, new medications that specifically target cancer cells and other treatments. Physicians specifically trained in cancer therapy work closely with your primary care doctor as well as with pathologists, radiologists and other specialists. This focused integrated team approach is essential

for the success of each treatment plan. We encourage patients and their families to be involved in medical decisions.

Our program is a formal center for the UCLA Affiliated Translational Oncology Research Network, bringing cutting-edge technology and research to our patients.

Our work in conjunction with the National Cancer Institute, other prestigious research groups including the National Surgical Adjuvant Breast and Bowel Project and the bio-pharmaceutical industry makes possible the availability of new targeted therapy clinical trials. These trials offer molecules specifically engineered to attack cancer cells at their weakest spots while sparing normal cells and tissues. With these products we seek to inhibit and reverse cancer growth without the harsh side effects of more traditional treatments. Among these programs are new monoclonal antibodies, small molecules that block cancer cell growth pathways, angiogenesis inhibitors, gene products, anticancer vaccines and a rapidly growing and expanding array of new and promising cancer treatment options. Most treatments can be delivered in our comfortable and convenient outpatient facilities.

Visit www.pacshoresoncology.com to learn more about our many programs, our staff and the services we provide.

SUPPORTIVE AND ANCILLARY SERVICES

Our team works closely with specialists in the fields of pain management, nutrition, psychological and social support, physical rehabilitation and infection control. Cancer risk assessment and cancer prevention programs are available for patients and their relatives.

INSURANCE AND BILLING

Our billing department is available to discuss financial arrangements and answer any questions. Our office will be happy to bill the insurance company or health coverage agency for services rendered. We accept major insurance plans and Medicare and we participate in a wide variety of other health care plans.

Unless other arrangements have been made, we request payment at the time services are rendered for any portion of the bill not covered by insurance.

YOU CAN HELP US

Please notify us at least 24 hours in advance should you need to cancel an appointment. Please keep in mind that we only treat adult patients; for safety reasons, children are not allowed in our offices. We request that you do not use cell phones in our offices except for emergencies.

Please review your bill and call the billing department if you have difficulties understanding any item. A quick phone call can correct errors and prevent miscommunications. Let us know if you have financial difficulties so that we can assist you. Keep us up to date on any changes in name, address, phone number, or insurance coverage.

Please bring current insurance identification with you to each visit. Please let us know if there is anything we can do to improve our services. We value your input and are always open to your suggestions. An evaluation form is available at our offices for your convenience. We look forward to seeing you!

BLENDING TECHNOLOGY AND OUALITY WITH CONVENIENCE

PET SCANNING

PET (Positron Emission Tomography) scanning done at our Long Beach facility helps to determine the location and activity of breast, lung, colon and other cancers like no other technology has done before.

PHYSICIAN DISPENSING PROGRAM

You may be able to fill your prescriptions in our office; please ask your doctor or nurse about this convenient option.



NOTES		

HOSPITAL AFFILIATIONS

These are the hospitals where our doctors take care of patients including consultations, admissions and procedures.

Garfield Medical Center
Monterey Park

Glendale Memorial Medical Center
Glendale

Glendale Adventist Medical Center Glendale

Hoag Memorial Hospital Presbyterian Newport Beach

Long Beach Memorial Medical CenterLong Beach

Los Alamitos Medical Center
Los Alamitos

Orange Coast Memorial Medical Center Fountain Valley

Pacific Hospital
Long Beach

San Gabriel Valley Medical Center San Gabriel

> St. Mary Medical Center Long Beach

Verdugo Hills Hospital
Glendale

HEMATOLOGY/ONCOLOGY SERVICES

- Oncology and hematology consultations and second opinions
- Chemotherapy infusions and other cancer therapies
- Immunotherapy/antibody therapy
- · Anemia diagnosis and treatment
- Intravenous iron infusions
- Blood product support/transfusions
- Catheter and infusion device care
- Outpatient anticoagulation services/ Coumadin Clinic
- Patient education/support groups
- Clinical trials including angiogenesis inhibitors, vaccines, apoptosis inducers, bisphosphonates, erythropoiesis inducers, monoclonal antibodies, nutritional interventions, targeted therapies and many more
- When requested by specialists, such as rheumatologists and neurologists, we provide intravenous infusion therapy for osteoporosis, rheumatoid arthritis, multiple sclerosis and other conditions.



OFFICE LOCATIONS

GLENDALE

222 W. Eulalia Street, Suite #100-B Glendale, CA 91204 818-637-7611 FAX: 818-637-5106

HUNTINGTON BEACH

19582 Beach Blvd., Suite #212 Huntington Beach, CA 92648 714-252-9415 FAX: 714-963-8407

LONG BEACH

1043 Elm Avenue, Suite #104 Long Beach, CA 90813 562-590-0345 FAX: 562-437-8139

LOS ALAMITOS

3791 Katella Avenue, Suite #205 Los Alamitos, CA 90720 562-430-5900 FAX: 562-799-8379

MONTEREY PARK

600 N. Garfield Avenue, Suite 210 Monterey Park, CA 91754 626-573-8145 FAX: 626-573-9431

For updated information, please visit us at: www.pacshoresoncology.com

PACIFIC SHORES MEDICAL GROUP A HEMATOLOGY/ONCOLOGY PRIVATE PRACTICE



MEMBER, UCLA AFFILIATED TRANSLATIONAL ONCOLOGY RESEARCH NETWORK

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